

FAQ'S

Q. When are applications taken for LIEAP?

A. December 1, 2021 households with a person 60 or older or disabled and receiving services through the Department of Aging and Adult Services which includes:

Adult daycare	Adult Day Health Care
Adult Placement Services	Adult Protective Services
Congregated Nutrition	Home Delivered Meals
In-Home Aide	Family Caregiver Support
Guardianship Services	
Individual & Family Adjustment Services	
State/County Special Assistance for Adults In-Home Program	

January 3, 2022 for all other households.

Program ends when funds are exhausted.

Q. When are the LIEAP checks sent out?

A. Checks are no longer mailed out to clients. The payment will be sent directly to the heating source provider.

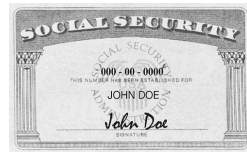
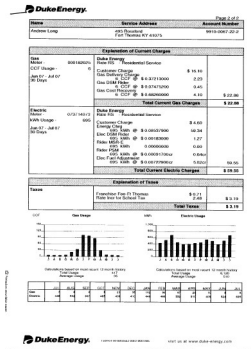
Q. What should I do if I am unable to get to your office?

A. If you are unable to come in, you can have an authorized representative come in and apply. Applications can be made by phone.



BRINGING THE FOLLOWING ITEMS WILL AID IN THE PROCESS OF THE APPLICATION:

- ◆ **Must bring most recent heating/utility bill (Gas, Electric, etc.) with current account number.**
- ◆ **Identification**
- ◆ **Social Security Card or number and Date of Birth of all household members.**
- ◆ **Proof of Income for everyone in the home (SSI, Social Security, Work First, Child Support, Pensions or Other) (PLEASE BRING PROOF OF INCOME FOR MONTH PRIOR TO APPLICATION).**



Date of birth

For example: 04 28 1986

Month Day Year



Pay Period	Employee ID	Employee Name	Rate	Hours	Gross Pay	Fed. Inc. Tax	State Inc. Tax	Social Security Tax (FICA)	Medicare Tax (FICA)	Total Deductions	Net Pay
1/1/21 to 1/15/21	98765	John Doe	\$15.00	40	\$600.00	\$72.00	\$36.00	\$72.00	\$18.00	\$198.00	\$402.00
1/16/21 to 1/31/21	98765	John Doe	\$15.00	40	\$600.00	\$72.00	\$36.00	\$72.00	\$18.00	\$198.00	\$402.00
Total				80	\$1200.00	\$144.00	\$72.00	\$144.00	\$36.00	\$396.00	\$804.00

LIEAP CHECK APPLICATION PROCESS

There are no automatic approvals.

Households MUST apply.

Applications can be made by phone.

Applications for the Low Income Assistance Program (LIEAP) will begin December 1, 2021.

THE OFFICE WILL BE CLOSED DECEMBER 24, DECEMBER 27 AND DECEMBER 31, 2021.

December 1 - December 30, 2021 households may apply if: At least ONE person in the home is 60 years of age or older OR one person in the home is disabled AND receiving a service through the Division of Aging and Adult Services.

Beginning January 3, 2022 : All other households, if funds are still available.

Payment is sent directly to the provider of your heating source.

Program ends with funds are exhausted.