

FAMILY SUPPORT SERVICES

STANLY COUNTY
 DEPARTMENT OF SOCIAL SERVICES
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**FISCAL YEAR
 2020-2021**

ANNUAL REPORT



2020-2021

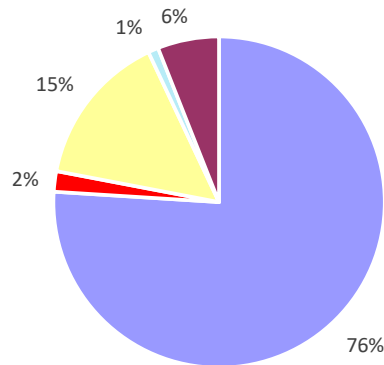
CONSOLIDATED HUMAN SERVICES

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Ric Cain, Vice-Chairman

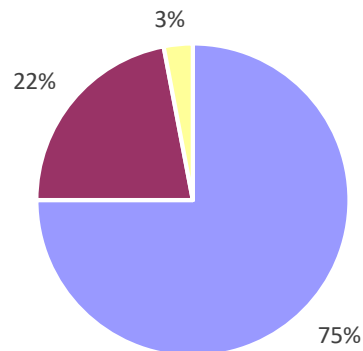
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<i>Beth Thomas</i>	<i>Dr. Eric Johnsen</i>
<i>Dr. Tom Norwood</i>	<i>Diane Robinson</i>
<i>Dr. James Marshall</i>	

Expenditures \$143,329,550



- Medicaid 76%
- Day Care 2%
- Food And Nutrition Services 15%
- Public Assistance 1%
- Administration 6%

Revenues \$143,329,550



- Federal 75%
- State 22%
- County 3%

MISSION STATEMENT

The mission of the Stanly County Department of Social Services is to promote self-sufficiency, and to protect and improve the quality of life for Stanly County citizens.

Work First Family Assistance (WFFA)

Work First Family Assistance (WFFA) provides a money payment and medical assistance to families with children who are deprived of the care or support of one or both parents due to death, physical or mental incapacity, absence from the home or unemployment.

- ◆ 51 Average monthly number of cases
- ◆ 83 Average monthly number of individuals assisted
- ◆ \$205 Average monthly payment

Work First Employment Services

The WFFA Employment Program works with recipients of public assistance, those persons wanting to apply for public assistance, and individuals needing services who are at or below 200% of the poverty level. Participants are helped with job search, job training, education, and supportive services to prepare them to become self-sufficient.

- ◆ 3 WFFA families became employed
- ◆ Served an average of 6 WFFA cases per month

Crisis Intervention Program

Assists individuals and families with heating or cooling emergencies which are life or health-threatening. Payments are made directly to vendors.

- ◆ \$232,121 Total benefits to county residents
- ◆ 743 Applications approved
- ◆ \$312 Average payment per household

Emergency Assistance

Provides one-time assistance in crisis situations for families with children under age 21.

- ◆ \$28,000 Total benefits to county residents
- ◆ 70 Applications approved
- ◆ \$400 Average assistance payment

Low Income Energy Assistance (LIEAP)

Low income households traditionally pay a higher portion of their household income for home energy needs. LIEAP is a federally funded program designed to provide assistance to low income households to help with the cost of heating.

- ◆ \$280,613 Total benefits to county residents
- ◆ 856 Number of families assisted
- ◆ \$326 Average payment per family

Special Assistance

This state and county funded program helps pay the cost of care in rest homes for aged, blind, or disabled individuals who do not have sufficient resources to pay. They are automatically covered for Medicaid also.

- ◆ 110 Average monthly number of individuals assisted
- ◆ \$337 Average monthly payment per person

Medical Assistance

Medicaid provides payment for basic medical care to elderly and disabled adults and families based on need, income, and resources.

- ◆ 15,152 Average monthly number of Individuals

CHILDREN AND ADULT SERVICES

North Carolina Health Choice for Children (NCHC)

NCHC is a free or low-cost health insurance program for children through age 18 who are at or below 200% of the federal poverty level. The program became available on October 1, 1998. Children must be uninsured and must be categorically ineligible for Medicaid, Medicare, or other federal government sponsored health insurance to be eligible for NCHC.

- ◆ 671 annual unduplicated count of children

Food and Nutrition Services

The Food and Nutrition Services program is designed to raise the levels of nutrition among low income households. Benefits are issued to supplement the money that the household has available for food. Many Food Assistance recipients have jobs, but their income is not sufficient to provide for the nutritional needs of their family. Stanly County recipients spend over 13 million food assistance dollars in local grocery stores. Food assistance is 100% federally funded.

- ◆ 4,443 Average monthly number of households
- ◆ 9,084 Average monthly individuals assisted
- ◆ \$415 Average monthly payment per household
- ◆ 2 Average number in household
- ◆ \$22,280,569 Food Assistance Issued

Child Support Program

The Child Support Enforcement Program promotes parental responsibility and reduces welfare dependency by locating absent parents, establishing paternity and support obligations, enforcing support payments.

- ◆ 187 Children for whom paternity was established
- ◆ 263 Support orders established
- ◆ 902 Support Orders enforced
- ◆ \$322,465 Average monthly child support collections
- ◆ \$3,869,580 collected during fiscal year

Child Day Care

Day Care is purchased from private day care centers to enable parents to maintain employment, attend educational and job training classes, and to ensure the safety of children. The program is 100% Federal and State funded, including \$422,482 in Smart Start funds.

- ◆ 374 Monthly average of children receiving child care subsidy
- ◆ \$2,381,560 Total paid to local daycare providers

Adoption

Adoption services provide assistance in legally clearing children for adoption, helping prepare the children for placement in an adoptive home, and helping to find families who want to adopt.

- ◆ 4 Adoptive Preplacement Assessments
- ◆ 4 Relative or step-parent adoptions finalized
- ◆ 5 Agency Adoption finalized

Foster Care

Foster care services provide temporary placements for children in licensed foster homes or group homes. Foster parents are licensed by the agency and receive a monthly payment to pay for the needs of the foster child.

- ◆ 28 Homes licensed to provide foster care
- ◆ 32 Children for whom agency had placement responsibility
- ◆ 22 Average number of monthly foster care payments

Protective Services for Children

The Department of Social Services is required by law to receive and investigate reports of abuse or neglect of children. When allegations are of abuse or serious risk to a child, the investigation must be initiated within 24 hours. Referrals alleging neglect must be responded to within 72 hours. If abuse or neglect is found to exist, services must be provided to protect the child from further abuse and neglect and help the parents learn to provide better care for the child.

- ◆ 450 Child abuse and/or neglect reports assessed
- ◆ 1,717 Total number of children assessed
- ◆ 172 Children found to be in need of services

Protective Services for Adults

The Department of Social Services receives and evaluates reports of the abuse, neglect or exploitation of disabled adults.

- ◆ 255 Reports received and 95 evaluated
- ◆ 28 Reports confirmed substantiated
- ◆ 18 Court appointed guardianships

In-home Services

Assistance is provided to aged and disabled adults who are unable to perform essential household and personal care tasks for themselves. The services provided make it possible for these individuals to remain in their own homes and avoid having to enter rest homes or nursing homes.

- ◆ 18 monthly average number of individuals served
- ◆ 20 Individuals served during the fiscal year

North Carolina law requires anyone who suspects that a child or disabled adult is being abused, neglected or exploited to report their concern to the county Department of Social Services.

*To Report Monday – Friday 8:30 – 5:00:
Call 704-982-6100*

*To Report after hours and weekends:
Call 704-986-3700 or 911*

Community Alternative Program (CAP)

CAP is a special Medicaid program which can pay for in-home services, nursing visits, and medical supplies for certain individuals so that they can remain in their own homes.

- ◆ 42 CAP/Disabled Adults Referrals received
- ◆ 67 CAP/Disabled Adults Clients served

Services to the Blind

Services are provided to assist visually impaired and legally blind individuals to be more independent and to prevent blindness.

- ◆ 39 served annually
- ◆ 10 individuals were assisted with the cost of eye care through MEC. In addition, 10 referrals were made to outside agencies for assistance with eye care when consumers did not qualify for MEC.
- ◆ 167 individuals on the registry. It should be noted there are numerous residents of Stanly County that have a progressive eye disease that potentially warrant future services which are not reflected in the current registry.
- ◆ 2 Outreach events

Program Support Assistant

Receives visitors to the agency, in person and by telephone, refers to appropriate programs throughout the agency as well as providing interagency referral. Provides agency staff with fast, efficient completion of typing, data entry and other requests. Provides supportive services to social work and income maintenance staff.

- ◆ An average of 185 people contact the agency daily

Stanly County Department of Social Services does not discriminate on the basis of race, color, national origin, sex, religion, age, or disability in employment or in the provision of services.